

# FREE Pick-up & Return Service

## 9 great reasons to use it

### What is it, and how does it work?

With access to the largest rental network in the UK, covering over 550 rental locations throughout the country. In fact there's one of our networked branch's within 10 miles of 91% of the UK's population. This means our network is uniquely placed to offer a pick-up and return service for you as a convenient and beneficial alternative to vehicle delivery and collection.

You just have to arrange a pick-up time. We will then collect you from work or home, take you to the branch, obtain signatures on the contract, and quickly you'll be on your way.

Returning the vehicle is just as simple: you drop the hire car back to one of our local offices and we will provide you with a lift back to your home or workplace.

- 1 Save Money.** There are no vehicle delivery and collection charges, which often account for 25-40% of rental cost.
- 2 Faster Response Time.** Our branches can react more quickly to urgent bookings using the Pick-Up Service, often reducing response time dramatically.
- 3 Choice of Make and Model.** When arriving at the rental branch, if there are multiple vehicles available in the car class booked, you may select the preferred make and model of your choice.
- 4 Avoid Parking Issues at Work/Home.** The vehicle is supplied only when required, reducing issues of parking permits, limited spaces, tickets or payment of meters.
- 5 Eliminate Disputes about Damage and Fuel Charges.** The condition of the vehicle and the amount of fuel is agreed in the presence of both parties at handover and return.
- 6 Reduced Pollution.** By utilising only one vehicle to pick you up as opposed to using two vehicles required for vehicle delivery and collection, CO2 emissions are reduced by over 30%.
- 7 Duty of Care.** You will be made aware of specific vehicle controls such as mirror and seat adjustment, and wipers and lights etc. You then have the opportunity to ask questions such as "Where is the petrol flap release button?" thus avoiding potentially frustrating situations!
- 8 We Are Closer.** There's a branch within 10 miles of 91% of the UK's population.
- 9 Customer Satisfaction.** Taking advantage of the pick-up service has been proven to have higher satisfactory levels. With less hassle, quicker turn around times and low cost rates, we do everything we can to ensure you have the perfect experience.

Telephone 0845 60 30 360 (Option 3)  
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